






Before You Travel:

 Create Your UKVI Account (If You Haven't Yet).


 To view and manage your eVisa, you need an online UKVI account.

 Please make sure your UKVI account information is **correct and updated**

 Failure to update can lead to airlines delaying or refusing to board you because your passport number does not match the UK system.

 Check and Verify Your eVisa Information Before any international trip:

- Name
- Passport Number
- Visa Type / Expiry Date

 Your smartphone **SHOULD** have a sufficient battery charge to enable access and operation

REMEMBER

Only the account owner can generate a share code.

Helpers cannot generate share codes. For vulnerable individuals or dependants, ensure that the appropriate person has full login access before travelling.



The Ukrainian
Welcome Centre




Check-In

Please ensure you are able to log in to your own UKVI account

You should:

- Know how to access their immigration account.
- Know how to generate a share code.
- Bring passwords/login details (stored securely).

 **Please make sure you have access to the email address and/or mobile phone number linked to your account**

If your account uses someone else's contact details and you can't reach them for a login code, the airline may not let you board.

Do not rely on anyone else's access.

Share Code Not Always Enough

You should always generate and print a valid share code for **"other"** purposes before you travel. (Share code is valid for 90 days)

Do not rely solely on the Share Code.

Some border officials or airlines may require you to log in to a UKVI account and generate a **new share code at check-in.**

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Travel Advice for Ukrainians in the UK

This applies to individuals under the **Ukraine Schemes** and the **Ukrainian Permission Extension (UPE)**.

The Core System: Your UK Visa and Immigration (UKVI) Account and Digital eVisa

Your UKVI Account is the primary system that airlines and the UK Border Force use to verify **your immigration status.**

This digital account replaces the physical visa stamp or the Biometric Residence Permit (BRP card).

Important Changes

The UK is introducing new automated checks for e-visa. This will make it even more crucial to keep your details up to date and accessible.

- Out-of-date passport details will likely cause severe travel delays.
- Airlines may refuse boarding if they cannot verify your status automatically.
- Expired **BRP's will NOT** be accepted as valid travel documents.

Travel to the Schengen Zone

Your passport **must** be valid for at least **90 days** beyond your intended departure date from the Schengen Area.



➡ Troubleshooting Check-In

If you cannot connect to the internet to access your account, you can ask for help:

1. Ask Airport Staff for Wi-Fi:

"I need to access my UKVI immigration account. Could you please help me connect to Wi-Fi?"

(This is a normal and reasonable request.)

2. Stand Near the Front of the Queue:

This gives you extra time to log in to your UKVI account or generate a share code while other passengers are being checked.



Scan here to view your eVisa and get a Share code to prove your immigration status

🔔 REMEMBER

Staff are more likely to assist and speed up the process if you are prepared, cooperative, and have the necessary information ready.

💙💛 **No matter your situation, you are not alone**

👉 Help or Advice

Settled: ukraineadvice@settled.org.uk

OPORA: help@opora.uk

Ukrainian Voice UK: info@ukrainianvoiceuk.org

Ukrainian Welcome Center: 020 3960 7595

and others can provide information and guidance to help you prepare.

Please Note:

- We are not government authority.
- We cannot influence decisions made at the border or by airlines.
- All travellers are responsible for their documents and UKVI account access.

[] I have a UKVI account.

[] My passport details are **updated** in my UKVI account.

[] My eVisa information **is correct**.

[] **I can log into** my UKVI account.

[] I know how to **generate a share code**.

[] I have a printed, valid share code.

[] I know my **old BRP** number (if applicable, for backup reference).



Create/Update personal UKVI Account



eVisa Support Video

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