HOW TO REACH US

We have a helpline which can be accessed by calling **0330 223 5336** and selecting the language you wish to communicate in.

Settled operates a national helpline in English which is open Monday – Thursday 1pm to 3pm. For other languages (we currently offer Italian, Spanish, Bulgarian and Romanes) we operate on a callback basis. Please leave a message and you will be called back in the appropriate language.

- **EUSS enquiries:** applyeusswales@settled.org.uk
- **Roma EUSS advice service:** roma.advice@settled.org.uk
- **Multilingual Facebook groups:** via WeAreSettled

Please follow us on social media at **/wearesettled** for updates on new venues as we expand our outreach.

OUR WELSH TEAM

Rhys Hughes-Evans – *Service and development manager*
rhys.evans@settled.org.uk

Veronica Bortolato – *EUSS applications adviser*
veronica.bortolato@settled.org.uk

Michaela Krizova – *Advice and outreach worker*
michaela.krizova@settled.org.uk

Oxana Poberejnaia – *Outreach and volunteer officer*
oxana.poberejnaia@settled.org.uk

Our staff team co-ordinate a network of skilled advice volunteers, many of whom come from the communities we support. Please get in touch if you are interested in training to volunteer yourself!

We are funded in Wales by the Welsh Government, UK Government, and the National Lottery Community Fund.

Ariennir gan Lywodraeth Cymru
Funded by Welsh Government

Funded by UK Government
Wedi ei ariannu gan Llywodraeth y DU

CRONFA GYMUNEDOL COMMUNITY FUND

Registered charity no. 1184580
OISC organisation no. N201900057

Settled in Wales

Settled is a charity set up in 2019 to help EU citizens and their families living in the UK whose rights were affected by Brexit.

We provide free immigration advice and support to people with status, or looking to gain status, under the EU Settlement Scheme (EUSS). Settled is an organisation accredited with the Office of Immigration Services Commissioner (OISC) at Level 3. Settled is a UK-wide charity with strong roots in Wales – our head office is in Newport city centre.

WHAT WE DO

We can assist with a variety of issues relating to the EUSS, for example:

- You have pre-settled status and want to apply for settled status.
- You haven't applied yet, but you were in the UK before 31.12.2020 and have good reasons and evidence for why you haven't yet applied. This is termed a late application.
- You want to bring your close family members to the UK.
- Your application to the EUSS has been rejected.
- You have problems accessing your digital status.
- You are having problems accessing welfare benefits, public services, or understanding your rights.

OUTREACH

We currently offer face-to-face advice in community settings:

Newport
Central Library, John Frost Square, Newport NP20 1PA
Every Wednesday 9am to 4pm

Cardiff
Llandaff North and Gabalfa Hub, College Road, CF14 2HU
Every Tuesday 10am to 12pm

Please contact us if you require face to face support but are unable to attend a drop-in and we will do our best to accommodate.

Settled yng Nghymru

Mae Settled yn elusen a sefydlwyd yn 2019 i helpu dinasyddion yr UE sy'n byw yn y Deyrnas Unedig yr effeithiodd Brexit ar eu hawliau.

Rydyn ni'n darparu cyngor a chymorth am ddim ynghylch mewnfudo i bobl sydd â statws, neu sydd am ennill statws, o dan y Cynllun Preswylio'n Sefydlog i Ddinasyddion yr UE (EUSS). Mae Settled yn sefydliad sydd wedi'i achredu gan Swyddfa'r Comisiynydd Gwasanaethau Mewnfudo (OISC) ar Lefel 3. Mae Settled yn elusen sy'n gweithio ledled y Deyrnas Unedig ac mae ganddi wreiddiau cryf yng Nghymru. Mae ein prif swyddfa yng nghanol dinas Casnewydd.

YR HYN Â WNAWN

Gallwn roi cymorth ar amrywiaeth o faterion yn ymwneud â'r EUSS, er enghraifft:

- Mae gennych chi statws preswylydd cyn-sefydlog ac rydych chi am wneud cais am statws preswylydd sefydlog.
- Dydych chi ddim wedi gwneud cais eto, ond roeddech chi yn y Deyrnas Unedig cyn 31.12.2020 ac mae gennych chi resymau a thystiolaeth dda pam nad ydych chi wedi gwneud cais eto. Caiff hyn ei alw'n gais hwyr.
- Rydych chi eisiau dod ag aelodau agos o'ch teulu i'r DU.
- Mae eich cais i'r EUSS wedi'i wrthod.
- Rydych chi'n cael trafferth cael mynediad i'ch statws digidol.
- Rydych chi'n cael trafferth cael mynediad at fudd-daliadau lles, gwasanaethau cyhoeddus, neu ddeall eich hawliau.

ALLGYMORTH

Ar hyn o bryd rydyn ni'n cynnig cyngor wyneb yn wyneb mewn lleoliadau cymunedol yng Nghasnewydd a Chaerdydd.

Casnewydd
Y llyfrgell Ganolog, Sgwâr John Frost, Casnewydd, NP20 1PA
Bob dydd Mercher 9am tan 4pm

Caerdydd
Hyb Ystum Taf a Gabalfa, Heol y Coleg, CF14 2HU
Bob dydd Mawrth 10am i 12pm

Cysylltwch â ni os oes angen cymorth wyneb yn wyneb arnoch ond na allwch ddod i sesiwn galw heibio. Fe wnawn ein gorau i ddarparu ar gyfer hynny.

SUT I GYSYLLTU Â NI

Mae gennym ni linell gymorth – ffoniwch **0330 223 5336** a dewiswch yr iaith yr hoffech chi ei defnyddio.

Mae Settled yn gweithredu llinell gymorth genedlaethol yn Saesneg sydd ar agor o ddydd Llun i ddydd Iau rhwng 1pm a 3pm. Ar gyfer ieithoedd eraill, ar hyn o bryd rydyn ni'n cynnig Eidaleg, Sbaeneg, Bwlgareg a Romani a'r drefn yw y byddwn ni'n rhoi galwad yn ôl i chi. Gadewch neges a chewch alwad yn ôl yn yr iaith briodol.

- **Ymholiadau ynghylch EUSS:** applyeusswales@settled.org.uk
- **Gwasanaeth cynghori Roma EUSS:** roma.advice@settled.org.uk
- **Grwpiau Facebook amlieithog:** via WeAreSettled

Please follow us on social media at **/WeAreSettled** for updates on new venues as we expand our outreach.

EIN TÎM YNG NGHYMRU

Rhys Hughes-Evans – *Rheolwr gwasanaeth a datblygu*
rhys.evans@settled.org.uk

Veronica Bortolato – *Cynghorydd ceisiadau EUSS*
veronica.bortolato@settled.org.uk

Michaela Krizova – *Gweithiwr cynghori ac allgymorth*
michaela.krizova@settled.org.uk

Oxana Poberejnaia – *Swyddog allgymorth a gwirfoddoli*
oxana.poberejnaia@settled.org.uk

Mae ein tîm staff yn cydlynu rhwydwaith o wirfoddolwyr cynghori medrus, ac mae llawer ohonyn nhw'n dod o'r cymunedau rydyn ni'n eu cefnogi. Cysylltwch os oes gennych chi ddiddordeb mewn hyfforddi i wirfoddoli eich hun!

Cawn ein hariannu yng Nghymru gan Lywodraeth Cymru, Llywodraeth y DU, a Chronfa Gymunedol y Loteri Genedlaethol.

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CRONFA GYMUNEDOL COMMUNITY FUND

settled.org.uk

Rhif elusen gofrestredig: 1184580
(Cymru a Lloegr) SC052326 (Yr Alban)
OISC organisation N201900057