



Settled

Advice for EU citizens
and Ukrainians in the UK

EU Citizens

Settled is a charity set up in 2019 to help EU citizens living in the UK whose rights were affected by Brexit. Settled worked hard to ensure as many as possible secured their immigration status before the deadline in June 2021, so that their lives here could continue. We now continue to provide information, advice and support to EU citizens, including people who are late applying to the EU Settlement Scheme (EUSS), or who have had their application refused. We also help when people are struggling to prove their immigration status or access rights and services. These can include the right to bring family members to join them in the UK, and to access welfare benefits, healthcare, etc.



Ukraine

Since March 2022, Settled also now provides advice on the Ukraine Family Scheme and Homes for Ukraine Scheme. This service is for Ukrainians in the UK or overseas, and hosts. We cover immigration rights and broader rights of housing, education, etc. (We do not assist in 'matching' directly).



Information and support

Settled is registered to give immigration advice at OISC Level 3. We have a small staff team and network of 100+ volunteers based throughout the UK. We speak over 20 European languages, including Romanes for our dedicated Roma service, and Ukrainian and Russian. Helpful information is available on our multilingual website: www.settled.org.uk. Advice for EU and Ukrainian citizens is provided free of charge by email and phone (Mon-Fri 9-5). We also manage interactive Facebook groups in a range of languages.

Get in touch

- **EUSS multilingual advice line***: 0330 223 5336
- **EUSS advice service**: advice@settled.org.uk
- **EUSS Roma advice service**: roma.advice@settled.org.uk
- **EUSS applications in Wales**: ApplyEUSSWales@settled.org.uk
- **Ukraine advice service**: ukraineadvice@settled.org.uk
- **Multilingual Facebook groups**: via  WeAreSettled
- **Want to volunteer?** Email volunteer.manager@settled.org.uk



* with Bulgarian, English, French, Italian, Polish, Romanes, Romanian, and Spanish extensions.
If calling from outside the UK, dial +44 330 223 5336.

